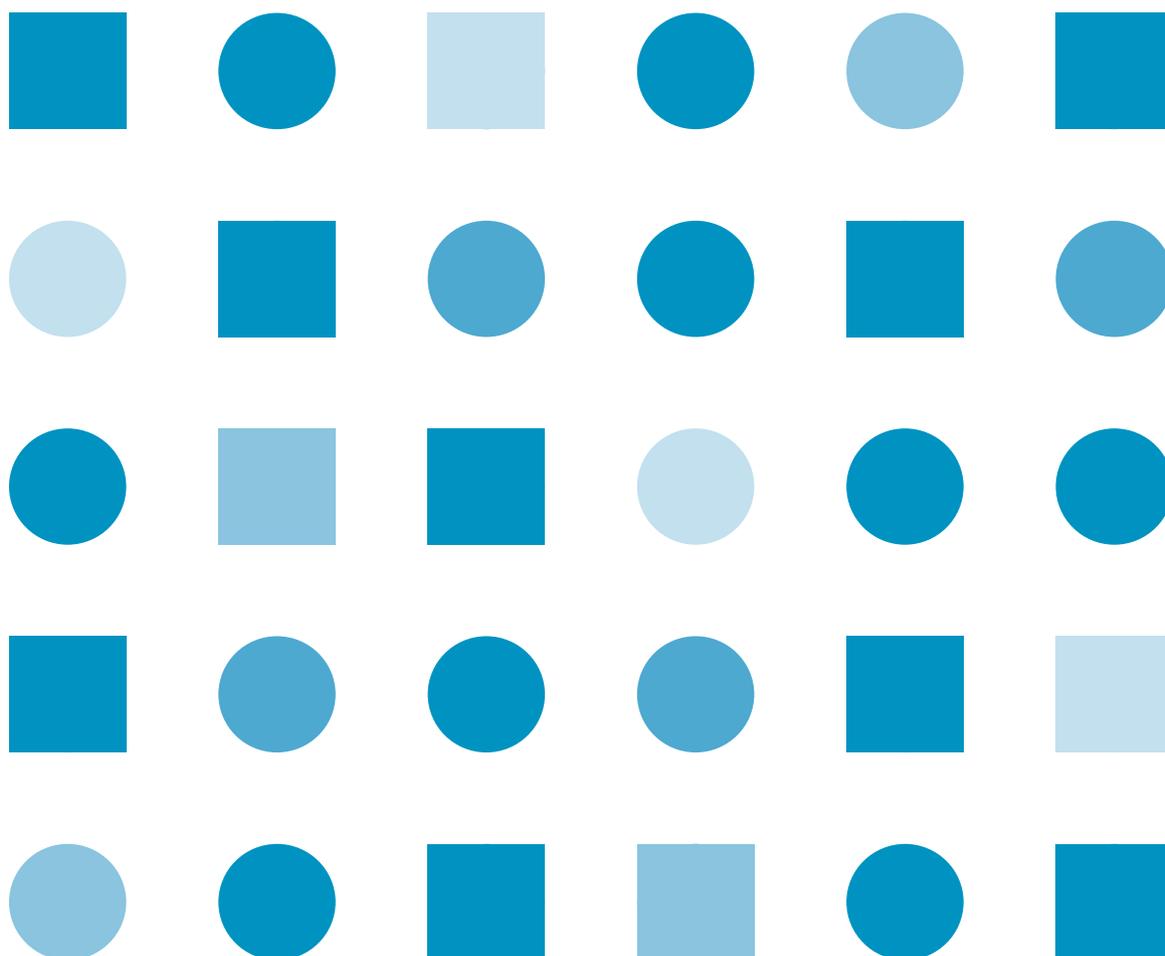


# Recommendations for the development and operation of health-related registries



Issued by:

**ANQ, FMH, H+, SAMS, University Medicine Switzerland**

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# Fundamentals

## Preamble

The following recommendations for health-related registries have been prepared by the organisations ANQ, FMH, H+, SAMS and University Medicine Switzerland. The recommendations represent minimum standards for the development and operation of health-related registries, i.e. systematic collections of health-related personal data. When implementing the recommendations, consideration should also be given to the specific aims, scope and field of application of the registry.

## Target groups and aims of the recommendations

These recommendations are addressed primarily to the managers responsible for registries, their staff and the participants involved. They are also addressed to the management of hospitals and other service providers, to health and accident insurers, and to political institutions involved in planning.

For existing and future registries, the recommendations provide a basis for assessing quality and ensuring that:

health-related registries are appropriately structured so that they can fulfil their function;

protection of privacy rights is assured for the persons whose health-related data is recorded;

appropriate guidance is available for agencies providing funding for registry organisations;

registry managers and staff have the necessary scientific and technical expertise;

the human and financial resources required for this purpose are made available;

data is collected, recorded and used in accordance with clearly defined criteria;

the quality of data is assured and documented;

further use of data for research and quality assurance is appropriately regulated.

## Background

Patients, health policymakers and service providers have a legitimate interest in high-quality – and at the same time affordable – healthcare. Here, health-related registries have an important role to play. They are a key element of quality assurance, contribute to the transparency and comparability of medical services, provide a basis for clinical and epidemiological research, and deliver essential data for health policy and planning. They are becoming increasingly important not only because of the spread of chronic diseases but also in the light of recent developments such as personalised medicine, big data, self-tracking (quantified self technologies), e-health, etc.

A large number of registries exist<sup>1</sup>, and their functions and aims vary according to the field of application (and the legal foundations).<sup>2</sup> For the purposes of the following recommendations, a *health-related registry* is defined as a systematic collection of health-related personal data, gathered in accordance with specified criteria.<sup>3</sup>

The development and operation of a registry frequently requires substantial investments of time, organisational effort and financial resources. The value of the data collected can be undermined by incomplete and/or inconsistent data registration, barriers to data access, lack of expertise on the part of registry operators and staff, inadequate resources, etc. Registries can only fulfil their function if their financing is assured. In addition, the operators must have appropriate infrastructure and procedures, an adequate organisation, the requisite expertise in registry development, management and use, and the necessary human and financial resources.

## Legal aspects

Managers and staff are primarily bound by the legal framework applicable for the registry in question (cantonal and federal data protection legislation, Federal Statistics Act, Health Insurance Act, Therapeutic Products Act, Epidemics Act, Human Research Act, Cancer Registry Act, Electronic Patient Record Act, etc.).

The present recommendations have no legal force and are thus not legally binding. The aim is that funding bodies, operators and participants should agree to adopt these recommendations for registry development and operation.

1 Cf. for example: [www.fmh.ch/saqm/\\_service/forum\\_medizinische\\_register.cfm](http://www.fmh.ch/saqm/_service/forum_medizinische_register.cfm)

2 Cf. the DDQ paper: Medizinische Register: Wo liegt der Schlüssel zum Erfolg? / Registres médicaux: où se trouve la clé du succès? *SÄZ/BMS* 2012;93:35: 1253 ff.

3 Various definitions are used in the literature. The definition used here is based on the paper cited in footnote 2. Cohort studies can also be regarded as registries if they are conducted in accordance with these recommendations.

# Recommendations

The following recommendations are applicable for health-related registries, as mentioned in the beginning of the chapter “Background”. When implementing these recommendations, it is essential to take into account the specific aims, scope and field of application of the health-related registry. They are designed for the evaluation of registries that are planned, under development or already operating and are therefore formulated in general terms. The relevance of individual recommendations may vary depending on the aims and function of the registry.

## 1 Registry design

Criterion	Comments <sup>4</sup>
1.1 The arguments justifying the need for the registry are presented (clinical relevance and public health relevance).	The reasons why the registry is needed are clearly explained (e.g. disease incidence/prevalence data, indication quality, qualitative comparison of institutions as a control instrument for authorities, etc.).
	The registry has the potential to provide answers – both for patients and for the public health system – to medically relevant problems/challenges. The arguments for this are presented.
	Reasons are given to explain why a registry is required for the thematic area in question and why there are no alternative solutions (e.g. studies).
	The cost-benefit ratio is balanced and is clearly presented.
1.2 The purpose, mission and benefits of the registry are explicitly specified: a) for patients b) for all other stakeholders.	A detailed account is given of the direct, or at least indirect, benefits for service providers or third parties (e.g. federal/cantonal authorities) and for patients.
	The stakeholders are defined.
1.3 The legal framework is clarified.	The contractual and/or legal basis is documented.
	The relevant legal framework – cantonal and federal data protection legislation, Federal Statistics Act, Health Insurance Act (KVG), Therapeutic Products Act, Epidemics Act, Human Research Act, Cancer Registration Act, Electronic Patient Record Act, etc. – is clarified in advance.
	The relevant approvals and preliminary assessments (e.g. data protection, ethics committee) are available when data collection begins. A preliminary assessment of the registry is carried out by the ethics committee responsible. The registry protocol or regulations required for this purpose are submitted via the BASEC portal: <a href="https://submissions.swissethics.ch/en/">https://submissions.swissethics.ch/en/</a>

<sup>4</sup> The comments are to be understood as offering guidance. The points listed by way of example illustrate how each of the criteria can be met.

Criterion	Comments
<p>1.4 Integration of the registry at the national/international level is clarified.</p>	<p>Before a new registry is established, linkage to existing national/international registries and/or registry consortia is examined and initiated, unless there are reasons not to do so. (For existing registries, see also: <a href="https://fmh.ch/themen/qualitaet-saqm/register.cfm#i113069">https://fmh.ch/themen/qualitaet-saqm/register.cfm#i113069</a>)</p>
	<p>The nature of the registry – regional, national or international – is declared.</p>
	<p>If participation is obligatory, the commissioning body is specified.</p>
	<p>To avoid duplication, investigations concerning existing data are carried out in advance.</p>
<p>1.5 The funding body and any competing interests are transparently disclosed.</p>	<p>The context of action of the registry commissioning body, funding body and operators (e.g. authority, service provider, NGO or professional association) is transparently disclosed, together with any conflicts of interest.</p>
<p>1.6 Development and longer-term funding are assured, a financial plan is available.</p>	<p>A detailed financial plan is available.</p>
	<p>The financing of the registry is clearly and transparently presented, and the funding bodies are identified.</p>
	<p>The costing takes into account initial development of the registry, including infrastructure, database, user training costs, etc., and longer-term maintenance, including periodic evaluations and additional analyses.</p>
	<p>Responsibility for financing of the registry is defined by the commissioning body and the operators, and is adapted to the aims and purposes of the registry, i.e.:</p>
	<p>Costs/financing of KVG-related elements must be separately quantifiable. This makes it possible to meet the requirement for separate statement of chargeable costs and for differentiation of costs for research, etc.</p>
	<p>If registry participation is mandated by the state or through existing contracts, it needs to be defined how data collection is to be financed for registries with a legal framework other than the KVG (Epidemics Act, Cancer Registration Act, etc.).</p>
	<p>For modular structures (e.g. obligatory or voluntary components), the financing of individual modules is transparently presented.</p>
	<p>Estimates are available of the time required for data collection and data processing – both for registry participants and for operators.</p>
<p>Costs are presented for the preparation of accompanying documentation, such as user/data regulations, assessment plans, periodic reporting and publications, as well as data validation costs.</p>	
<p>Resources are defined for (if necessary) multilingual development (programming, product databases, manuals, etc.) and for operation with multilingual support.</p>	
<p>1.7 Aims and functions are clearly defined.</p>	<p>The aims and functions are clearly defined, and the questions being pursued are formulated.</p>
	<p>Conditions and the framework for participation (optional or obligatory) are defined.</p>
	<p>The type and scope of data collection (full or partial) is defined and justified.</p>
	<p>The lifetime of the registry is defined (limited or unlimited period).</p>

Criterion	Comments
1.8 The organisation of the registry is clearly described in a plan/regulations.	A plan is available, describing the organisation and the key elements and functions of the registry.
	All the actors concerned are involved in the development of the registry, and their roles and responsibilities are defined and documented.
	The commissioning body and registry manager are specified in the plan, as well as the roles and responsibilities of other actors involved.
	Regular contacts with the responsible stakeholders are promoted.
	Whenever possible, the structure of the registry should be modular (modules for different uses).
	The registry is structured in such a way as to permit, in justified cases, the addition/adjustment of aims and functions (e.g. addition of patient-reported outcomes) (flexibility).

## 2 Expertise required for registry management

Criterion	Comments
2.1 The managers' expertise matches the aims of the registry.	The expertise of registry managers matches the aims of the registry. Registry operators have the types of expertise listed below.
	It is shown in what form institutionalised contacts take place between clinicians, statisticians and software operators/developers.
2.2 Scientific expertise is assured (methodology, clinical expertise in the relevant area).	The body responsible for management of the registry ensures that the requisite scientific expertise and experience in the relevant area is available.
	The expertise required for data analysis, interpretation and reporting is available.
2.3 Technical expertise is available (registry development, processes, logistics, database quality and security).	The body responsible for management of the registry ensures that persons with the requisite process-related and IT expertise are available and fully involved in project organisation.
	Experience in the management of large and complex datasets is available.

### 3 Data protection and data ownership

Criterion	Comments
3.1 Data regulations are available, covering the following points:	Though this list is not exhaustive and not applicable for all registries, the following points are to be checked:
a) Protection of privacy: description of data anonymization/coding processes and informed consent, as well as the right to inspect data, management of revocation of consent and data retention.	The documentation system used is compatible with the legal provisions.
	The need for the patient's written consent has been examined.
	The patient information sheet and declaration of informed consent (verbal or written) are available, in line with current standards and compliant with legal requirements.
	Regulations exist for the management of data in the absence of informed consent.
	A clear description is given of the need and of the processes for coding and/or anonymization of personal data.
	Should the need arise, patient identification or re-identification is possible.
	Donors' right to inspect data is assured.
	The management of revocation of the data donor's consent is regulated.
b) Data access/data ownership/inspection and access rights/further use of data by third parties.	Data retention is regulated.
	All data sources (e.g. administrative/official data, different departments, forms, analytical instruments) are identified and responsibility for data collection is defined.
	Inspection and access rights are explicitly defined and are specified in a cooperation agreement between the actors concerned and/or in the data regulations.
	The registry operator has access to the raw data with the smallest possible number of designated persons.
	Data ownership, transfer and use of data by third parties are defined.
The conditions for use of data for research purposes are specified, and the necessary processes for reviewing requests and transmitting data to research leaders are defined.	
For all the above-mentioned aspects of data protection, the necessary provisions are described in plans/regulations and accessible to all persons involved in the registry.	

## 4 Data collection<sup>5</sup>

Criterion	Comments
<p>4.1 The data variables to be collected are clearly defined and adapted to the aims.</p>	Data collection is adapted to the aims (as short as possible and as extensive as necessary).
	The data variables to be collected are scientifically valid, clinically relevant and accurately describe the endpoint (e.g. quality indicator).
	Exposure and result categories are validated, standardised and internationally recognised.
	Important demographic variables are specified.
	The inclusion and exclusion criteria are defined for the target population.
	The necessary clinical/anamnestic variables are specified.
	Important procedural variables are specified (e.g. type of intervention and important details influencing the outcome).
	Risk variables influencing the outcome are identified (for risk adjustment).
	The greatest possible harmonisation of variables is sought, based on existing nomenclatures with consolidated definitions.
	The number and type of data collection instruments used (assessment instruments, questionnaires, etc.) are clearly shown and are adapted to the aims pursued.
The data collection instruments are valid and reliable; reference is made to the relevant literature.	
<p>4.2 Technical structures are adequate and capable of development.</p>	If possible, established ICT platforms, interfaces and software solutions are used, allowing for future connection to e-health and permitting research.
	The interfaces required for efficient and, if possible, fully automated registry participation are available.
	A modular registry structure (minimum dataset, health, accident and other social insurance-related modules, research modules, etc.) is implemented as far as possible. This is necessary for different financing streams and permits targeted participation. It also allows registry participation to be appropriately integrated into local or regional research or other quality assurance programmes, and redundancy due to changes of system or media is avoided.
	The software used permits flexible expansion beyond the core dataset, either in the form of permanent additional modules for interested participants or temporary additional modules for studies.
	The registry portal offers additional functions, which permit autonomous use of data by participants or provide anonymised and limited access to the data pool.
	The registry software has administrative functions, user-friendly data input, and graduated role and profile assignment, as well as data sharing options.
	The registry software has central remote administration, including functions to support participants in their activities.

<sup>5</sup> The term “data collection” covers the entire process from patient data collection to the availability of data which has undergone cleansing and plausibility checking.

Criterion	Comments
	If a registry includes additional components such as follow-up investigations or patient-completed questionnaires, planning and administration functions are available to facilitate management and overviews.
4.3 Linkage to administrative/official data or integration into hospital information systems (interoperability) is assured.	Whenever possible, technical and definitional linkage to administrative/official data (MedStat) or the option of integration into hospital information systems is assured. This basis promotes standardised data collection across different specialties, improves data quality, simplifies quality assurance and relieves the burden on service providers' human resources.
	Duplication in data collection is avoided or reduced to a minimum.
4.4 A data flow diagram is available, clearly describing data collection, transmission and processing.	The collection, management, transmission and transfer of data (e.g. from hospitals to the registry operator), as well as data processing, is specified in a data flow diagram.
	The data flow diagram is a component of the registry documentation and is accessible to all persons involved in the registry.
	Regular contact is assured with the persons/hospitals entering data. Measures to facilitate data entry and collaboration are promoted.
	For cohorts with multi-year/multiple follow-ups, the data collection timeline is available in the form of a diagram.

## 5 Quality assurance

Criterion	Comments
5.1 A validation plan is available, including periodic review procedures, to ensure data quality.	The validation plan specifies measures to enable quality assurance of registry operations and ensure a high level of data quality. This includes details of measures within the data collection process and measures for retrospective assessment of data quality (e.g. programme, content and criteria for assessment procedures or monitoring visits, etc.).
	The scope and priorities of validation are based on the aims and functions of the registry in question.
	Measures are taken to attain/maintain a high level of validity. These concern both external (e.g. greatest possible coverage) and internal validity (bias minimisation).

Criterion	Comments
5.2 For standardised reports (e.g. hospital comparisons), an assessment and publication plan is available, precisely describing data analysis, the main indicators and the presentation of results.	In accordance with the aims of the registry, how the data is to be assessed is defined in advance. In an assessment plan, the processes for data preparation and analysis are described clearly and in detail. The following areas are discussed in detail:
	descriptive analyses;
	risk adjustment methods;
	presentation of results of data analysis;
	forms of reports and reporting for different target groups (online, paper, etc.), intervals (yearly, half-yearly) and addressees;
	authors or publishing institution/organisation.
	Details of the publication of registry data and derived indicators – i.e. form (anonymised, coded or transparent), presentation, timing, medium, etc. – are defined in a publication plan with a clear rationale.
	As far as possible, registry operators, data suppliers and users are involved in the development of the publication plan.
	The assessment and publication plans are accessible to all persons involved in the registry.
5.3 Comparative analyses are supported.	For treatment comparisons (comparative effectiveness evaluation, post marketing surveillance), it is ensured that appropriate data is also collected for meaningful comparison groups.
	For benchmarking, the requisite variables are determined to permit meaningful risk adjustment.

## 6 Data use

Criterion	Comments
6.1 There is regular public reporting of results.	Results are regularly reported (e.g. in annual reports) in a manner appropriate to specific target groups.
	The reports are accessible to the relevant stakeholders and other interested parties (if appropriate, in a readily accessible online format).
	Publicly accessible reports present the basic data and results in aggregate form.
6.2 Further use of data is made possible, e.g. for quality-related, research and public health purposes.	The framework is defined for transfer of data to third parties for research purposes. Regulated exchange of data (open science) is strongly recommended.
	The data can be used to prepare specific reports (e.g. for quality measurement, benchmarking, health technology assessment, post-marketing surveillance) and for shared decision-making/evidence-based practice/ quality improvement in everyday clinical practice.

## 7 Change of purpose and dissolution

Criterion	Comments
7.1 The appropriateness of the registry's aims and functions is periodically evaluated.	The aims and functions are evaluated, at specified intervals, with regard to their appropriateness.
7.2 Processes for a change of purpose are defined.	In the event of a change of purpose of the registry (e.g. new control purposes on the part of authorities), the interaction between the registry, the additional users and other actors is to be newly defined.
	In the event of a merger with another registry, or changes in the purpose of the registry, processes are defined for data transfer/deletion/destruction.
7.3 Processes for dissolution of the registry are defined.	In the event of dissolution of the registry, processes are defined for data retention periods and/or data deletion/destruction.

# Checklist for review

## 1 Registry design

- 1.1 The arguments justifying the need for the registry are presented (clinical relevance and public health relevance).
- 1.2 The purpose, mission and benefits of the registry are explicitly specified:
  - a) for patients
  - b) for all other stakeholders.
- 1.3 The legal framework is clarified.
- 1.4 Integration of the registry at the national/international level is clarified.
- 1.5 The funding body and any competing interests are transparently disclosed.
- 1.6 Development and longer-term funding are assured, a financial plan is available.
- 1.7 Aims and functions are clearly defined.
- 1.8 The organisation of the registry is clearly described in a plan/regulations.

## 2 Expertise required for registry management

- 2.1 The managers' expertise matches the aims of the registry.
- 2.2 Scientific expertise is assured (methodology, clinical expertise in the relevant area).
- 2.3 Technical expertise is available (registry development, processes, logistics, database quality and security).

## 3 Data protection and data ownership

- 3.1 Data regulations are available, covering the following points:
  - a) Protection of privacy: description of data anonymization/coding processes and informed consent, as well as the right to inspect data, management of revocation of consent and data retention.
  - b) Data access/data ownership/inspection and access rights/further use of data by third parties.

## 4 Data collection

- 4.1 The data variables to be collected are clearly defined and adapted to the aims.
- 4.2 Technical structures are adequate and capable of development.
- 4.3 Linkage to administrative/official data or integration into hospital information systems (interoperability) is assured.
- 4.4 A data flow diagram is available, clearly describing data collection, transmission and processing.

## 5 Quality assurance

- 5.1 A validation plan is available, including periodic review procedures, to ensure data quality.
- 5.2 For standardised reports (e.g. hospital comparisons), an assessment and publication plan is available, precisely describing data analysis, the main indicators and the presentation of results.
- 5.3 Comparative analyses are supported.

## 6 Data use

- 6.1 There is regular public reporting of results.
- 6.2 Further use of data is made possible, e.g. for quality-related, research and public health purposes.

## 7 Change of purpose and dissolution

- 7.1 The appropriateness of the registry's aims and functions is periodically evaluated.
- 7.2 Processes for a change of purpose are defined.
- 7.3 Processes for dissolution of the registry are defined.

# Information on the preparation of the recommendations

## Consultation procedure

The recommendations for the development and operation of health-related registries were circulated for consultation between 22 October 2015 and 10 January 2016. The following organisations/authorities were invited to comment:

all the medical organisations represented in the governing body of the FMH,  
hospitals and clinics,  
cantonal authorities,  
medical faculties, santésuisse (health insurers), MTK and curafutura,  
registry operators listed in the Medical Registries Forum.

## Approval

The recommendations version 2.0 were approved on the following dates by the issuing bodies' executive committees:

ANQ	9 July	2019
FMH	20 June	2019
H+	28 August	2019
SAMS	4 July	2019
unimedsuisse	5 June	2019

## Evaluation

The recommendations will be periodically evaluated and, if necessary, revised by the issuing bodies ANQ, FMH, H+, SAMS and unimedsuisse.

**The recommendations are available on the issuing bodies' websites.**

The checklist is available as a PDF file and as an Excel file.

## Publication details

### Issuing bodies



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